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## myServiceForce.com Satisfaction Guarantee

myServiceForce.com Inc., (MSF) Satisfaction Guarantee provides that if within the first thirty (30) days of use of FieldMasterPro you are not completely satisfied you will be refunded 100% of all fees charged by MyServiceforce.com for FieldMasterPro software. **This includes:**

- Initial Set-Up
- Installation
- Training Fees
- First month seat license fees

The thirty day Satisfaction Guarantee Period begins one business day after the delivery of the software. This Guarantee is limited to MSF provided software and service and is not extended to any cellular carrier, user devices, or other peripherals purchased directly or indirectly as part of service activation. Check with your Customer Service Representative or the specified dealer for other vendor programs and their representations and warranties.

Refunds from MSF as part of the Satisfaction Guarantee will be received within thirty (30) days of cancellation of services and the proper return of software and materials as required by MSF.

There are no other representations or warranties for FieldMasterPro except as provided here.

Should you require any additional information, please contact Customer Service at **866-966-6111**.