



CUSTOMER SERVICE SCHEDULING

Made Easy with myServiceScheduler

myServiceScheduler directly resolves the headaches, customer frustration and lost productivity associated with getting service scheduled. Our robust tool allows your customers to create their service appointments according to your pre-set guidelines and enables you to integrate your retail service scheduling with your AHS Home Warranty calls.

Designed for true ease-of-use and rapid deployment, you can begin using myServiceScheduler quickly to create and organize scheduling for your entire service business. It automatically prevents double booking with one, unified system. Now your customers can do some of the work for you, by making their own appointments online – at any time, day or night.

Best of all, myServiceScheduler is provided free with most memberships to myServiceForce.com, giving you a productivity tool for which other providers charge nearly \$100 per month. Try out our valuable, one-stop efficiency solution designed for all service contractors today.

KEY FEATURES:

myServiceScheduler is designed to allow you to manage all of your scheduling in one location online. With a standard browser and an Internet connection, you can access all myServiceScheduler features, including:

CUSTOMER FACING MODULE: Allows customer to pick their own appointments (according to your guidelines, of course).

BLOCK OR SPECIFIC TIME SCHEDULING: Allows easy designation of time slots or blocks for specific activities, to make most efficient use of your time.

STAND-ALONE OR INTEGRATED USE: Provides the ability to use the scheduling tool alone, or integrated with myServicePRO for maximum efficiency and productivity.

WEB-BASED ACCESS: Enables scheduling of appointments anytime, from anywhere.

ONLINE MARKETING & MESSAGING SPACE: Empowers you to remind customers of other services they may need, such as seasonal maintenance items, while scheduling their service appointment.

CONSOLIDATED APPOINTMENT CENTER: Combines all of your service appointments for viewing, managing & contacting clients in one easy, manageable location.

KEY BENEFITS:

myServiceScheduler gives you everything you need to effectively manage your service appointment scheduling, with tangible benefits:

- Eliminates customer phone tag
- Centralized warranty and retail schedules in one location
- Reduce wasted time by integrating scheduling and dispatching with myServicePRO
- Eliminates the need for multiple schedules and paper-based calendars
- Customer convenience = improved customer experience and loyalty
- Lower administrative costs
- More time for service = more profit
- Free for myServicePRO users



ABOUT MYSERVICEFORCE.COM

myServiceForce is an award-winning developer of service automation solutions that leverage the Internet and wireless technology. In combination with 'best of breed' business management software, we enable service companies to improve productivity, reduce operating costs, increase revenue and enhance customer service by eliminating manual, paper-based business processes, and creating real time, onsite transactions including invoicing.

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