



# THE ULTIMATE POWER TOOL to Automate Your Field Service Business

## Delivering superior service in the field and optimizing field force productivity requires having the right tools for the job.

Wireless handheld devices and phones can be a great asset, but often lack the full range of functionality needed for comprehensive service work order management.

With myServicePad from myServiceForce, you get the power of a laptop and a tablet in a small but rugged package suitable for most types of service contractor. With myServicePad, you can not only view work orders in the field, but also record detailed field notes and parts information (via typing or simple handwriting), capture pictures and videos of customer work, and share information and invoices with customers on an easily readable screen.

myServicePad is a complete tablet PC, with plenty of storage and memory to run all myServiceForce applications and other software tools very quickly. It opens the doors to many ways contractors can improve their productivity and their customer's experience.

## KEY BENEFITS:

myServicePad enables unprecedented field service efficiency and productivity, in a rugged portable unit that provides:

- ▶ Ease of use for technicians
- ▶ Powerful tool for the manager in the field
- ▶ One-man-shop application
- ▶ Increased one-stop completions
- ▶ Automated invoicing and easy integration with QuickBooks
- ▶ Increased productivity for increased profits
- ▶ Increased customer satisfaction and loyalty



How Service Business Gets Done

## KEY FEATURES:

The myServicePad is designed for optimal field productivity and durability, with essential features:

### WI-FI AND BLUETOOTH:

Enables optimal wireless web access and communications with other devices.

### BUILT-IN WEBCAM:

Enables field image and video capture, as well as free in-field videoconferencing leveraging Skype software and your wireless Internet connection.

### RUGGEDIZED CONSTRUCTION:

Withstands the rigors of frequent movements and adverse site conditions.

### UNDER THREE POUNDS:

Highly portable by field personnel right to the job site.

### 5+ HOURS OF USE/CHARGE:

Provides plenty of daily power without onsite plug-in.

### WINDOWS® XP & INTEL® ATOM®:

Robust and stable operating system to support field applications such as myServicePRO.

When used with the myServicePRO solution, myServicePad's capabilities are extended to provide end-to-end service business management, including:

- ▶ Scheduling
- ▶ Dispatch
- ▶ Work Order Management
- ▶ Field Technician Monitoring
- ▶ QuickBooks Integration
- ▶ Onsite Invoicing and Printing

## ▶ ABOUT MYSERVICEFORCE.COM

myServiceForce is an award-winning developer of service automation solutions that leverage the Internet and wireless technology. In combination with 'best of breed' business management software, we enable service companies to improve productivity, reduce operating costs, increase revenue and enhance customer service by eliminating manual, paper-based business processes, and creating real time, onsite transactions including invoicing.

1-866-966-6111

www.myserviceforce.com  
info@myserviceforce.com